

TOURISM NEW ZEALAND'S MARKET APPROACH

Our Purpose

Enrich Aotearoa New Zealand and all who visit.

- Tourism must enrich New Zealand and the wellbeing of New Zealanders – contributing more than what it takes.
- Tourism must create jobs, restore nature, enhance our heritage, build our national reputation and make us proud.

Our Role

To promote New Zealand as a visitor destination to key markets around the world. Tourism New Zealand's strategy is focused on driving year-round arrivals to support economic growth.

Market Approach

Tourism New Zealand (TNZ) focuses on shaping the visitor mix through activity across a diverse portfolio of markets.

Our markets are determined by factors including there being an existing or potential group of people actively considering New Zealand as a destination.

Active Considerers

These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.

About our Visitor Insights and Data

TNZ leverage a range of insight sources to support our marketing activity, including TNZ's Active Considerer Monitor, Statistics New Zealand's International Visitor Arrivals and MBIE's International Visitor Survey.

Mix of Markets

The mix of markets covered in our Market Snapshots include:

- Australia
- China
- United States
- Germany
- Japan
- United Kingdom
- India
- Singapore

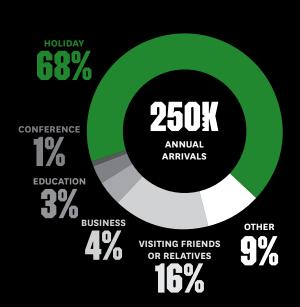




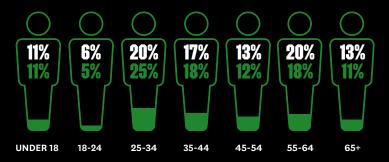


Last year, 250,000 Chinese visitors came to New Zealand, with 68% arriving for holidays. Summer was the peak season, and most holidaymakers stayed around nine days. Females made up 59% of holiday visitors, and 43% were aged 25–44.

PURPOSE OF VISIT



OVER 40% OF HOLIDAY VISITORS ARE 25-44 YEARS



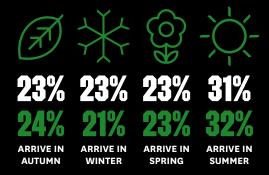
AVERAGE LENGTH OF STAY



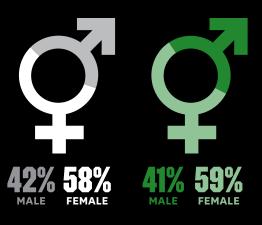
LENGTH OF STAY (DAYS)



ONE-THIRD OF VISITORS COME IN SUMMER*



GENDER OF VISITORS



Source: Stats NZ international Visitor Arrivals – Year ending May 2025 – *Seasons: Autumn 24, Winter 24, Spring 24, Summer 24/25

ALL VISITORS

Due to rounding, the sum of individual group percentages may not total exactly 100%

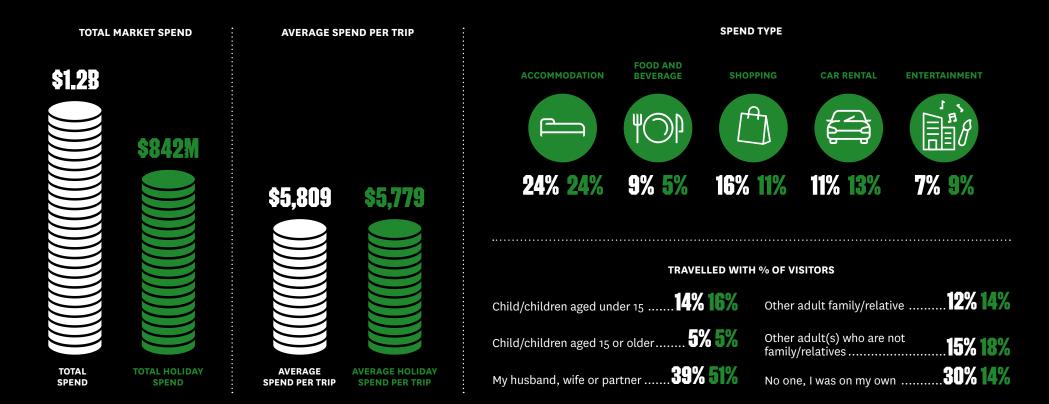
HOLIDAY VISITORS

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CHINA VISITOR SNAPSHOT



Chinese visitors spent \$1.2 billion in New Zealand, with holiday travellers accounting for \$842 million or 70% of that spend. The average spend per trip was \$5,809, with \$5,779 by those visiting on holiday. Around one quarter of total spending went toward accommodation, and half of holiday visitors travelled with their significant other.



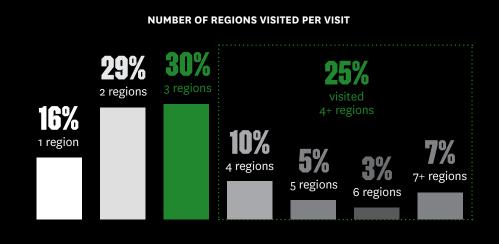
ALL VISITORS



Source: MBIE, International Visitor Survey. Year ending March 2025.



Most Chinese holidaymakers visited the North Island (78%) and the South Island (75%), showing relatively even dispersion, with 53% visiting both islands. Among these travellers, 25% visited four or more regions, with Auckland, Queenstown-Lakes District and Christchurch being the most popular destinations.





Source: MBIE, International Visitor Survey. Year ending March 2025.
Source: Statistics NZ international Visitor Arrivals – Year ending May 2025 (Port of Arrival)





Most visitors favoured natural attractions such as mountains, lakes and national parks. Many also went on walks and hikes and visited museums and art galleries. Around 4 in 10 enjoyed fine dining and film location experiences.

TOP ACTIVITIES ENJOYED BY CHINESE IN NEW ZEALAND



82%OTHER NATURAL ATTRACTION



74% WALK, HIKE, TREK OR TRAMP



63% A NATIONAL PARK



58% A BEACH



56%MUSEUMS OR ART GALLERIES



43%
OTHER IMPORTANT BUILDING OR SITE



42% FARM OR ORCHARD



39% A GLACIER



39%
A FILM LOCATION, TOUR OR EXPERIENCE



Chinese holiday visitors predominantly stayed in houses or apartments booked online, as well as traditional hotels and motels. Popular transport choices included rental cars, domestic flights, app-based services, and taxis or shuttles.

POPULAR ACCOMMODATION TYPES



House/apartment booked online (Airbnb etc)



Bed and Breakfast



House/flat that you paid some rent for



39% Hotel



14% With family or friends



Farm-stay or home-stay



Motel, motor inn or serviced apartment



Luxury accommodation



70/0Other (paid) camping ground/holiday park

MODES OF TRANSPORT



45% Rental car



22% Taxi/shuttle



Limousine/car with driver included



Plane
(within New Zealand)



15%
Car/van owned by you/family/friend



10%Tour bus



27%
Uber or other app based



14% Local bus service

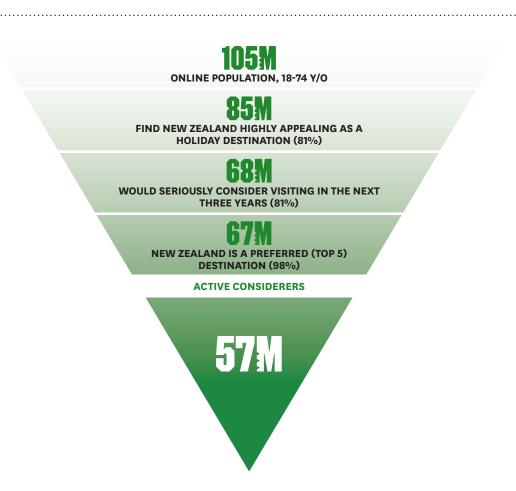


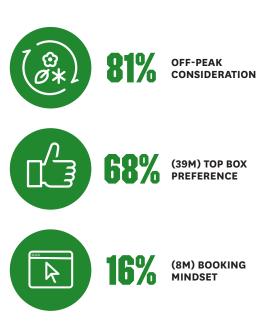
10% Helicopter





81% percent of the Chinese online audience finds New Zealand appealing (85 million), with 57 million of these qualifying as Active Considerers. Of those Active Considerers, 68% identify New Zealand as their top destination choice - representing a sizeable pool of Active Considerers.



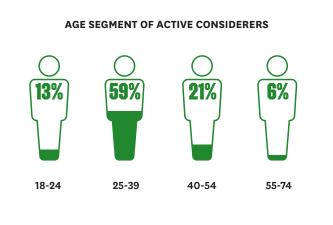


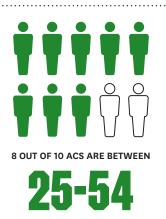
Active Considerers (ACs) are aged 18-74, have New Zealand as a preferred holiday destination in the next three years and a realistic budget for their trip. Chinese indicate they are willing to spend at least CNY12500 pp on a holiday to New Zealand.

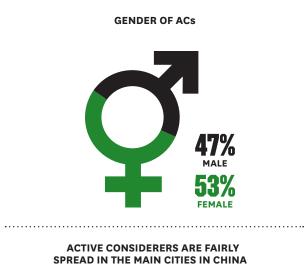




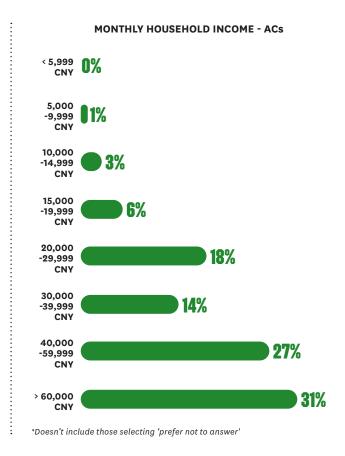
Chinese Active Considerers are typically aged 25–39. They are spread across major Chinese cities, and approximately one-third have a monthly household income exceeding 60,000 CNY.













Among Chinese Active Considerers, New Zealand is viewed as an affordable getaway that offers an escape from the ordinary. It is renowned for its unique experiences, vibrant local culture, and pristine, unspoiled environment.

BRAND ASSOCIATIONS



THINGS TO SEE AND DO ARE AFFORDABLE

62%



THINKING ABOUT VISITING MAKES ME FEEL EXCITED

59%



THE ENVIRONMENT THERE IS CLEAN AND UNPOLLUTED

59%



OFFERS EXPERIENCES THAT YOU CANNOT GET ANYWHERE ELSE

59%



I WOULD FEEL SAFE TRAVELLING AROUND THIS DESTINATION

59%



A PLACE YOU CAN ESCAPE FROM THE ORDINARY

58%



SPECTACULAR LANDSCAPES AND SCENERY

58%



IDEAL FOR HAVING FUN AND ENJOYING YOURSELF

58%



HAS A UNIQUE INDIGENOUS CULTURE

58%



Active Considerers in China are motivated by relaxation, nature, and fun, with growing interest in photography and local food. The appetite for meaningful, restorative, and culturally rich experiences remains strong.

REASONS TO VISIT NEW ZEALAND



TO FEEL RELAXED AND REFRESHED

42%



TO GET IN TOUCH WITH NATURE

38%



TO HAVE FUN & ENJOY MYSELF

37%



TO ENJOY LOCAL FOOD AND BEVERAGES

36%



TO EXPERIENCE BEAUTIFUL LANDSCAPES/SCENERY

36%



TO INTERACT WITH PEOPLE OF A DIFFERENT CULTURE OR LIFESTYLE

32%



TO LEARN & EXPLORE NEW THINGS

31%



TO TAKE A BREAK FROM THE ROUTINE, STRESSES AND PRESSURES OF EVERYDAY LIFE

31%



TO CREATE LASTING MEMORIES THROUGH PHOTOGRAPHY

28%





Overall, New Zealand continues to captivate visitors with its rich mix of food, nature, and culture—making it a top destination for diverse and meaningful travel experiences.

ACTIVITIES SPARKING INTEREST AMONG THOSE INTENDING TO VISIT



TRYING LOCAL CUISINE



SCENIC BOAT CRUISE

79%



TRYING LOCAL WINE OR BEER

77%



BEACHES & COASTS

77%



SHOPPING FOR NEW ZEALAND MADE PRODUCTS, ARTS & CRAFTS

76%



EXPERIENCING LOCAL TOWNS

76%



BATHING IN HOT/MUD POOLS

74%



GEOTHERMAL SITES

73%



FJORDS

73%



Chinese travellers are looking for reassurance around personal safety, seamless travel logistics, and greater variety in food and beverage offerings.

KNOWLEDGE GAPS FOR CHOOSING NEW ZEALAND AS A HOLIDAY



HOW SAFE IT IS FROM CRIME

32%



HOW EASY IT IS TO TRAVEL AROUND

30%



THE QUALITY AND VARIETY
OF FOOD AND BEVERAGE OPTIONS

28%



HOW WELCOMING THE LOCALS ARE

26%



HOW LONG IT TAKES TO TRAVEL BETWEEN THE MAIN ATTRACTIONS

25%



HOW SAFE IT IS TO PARTICIPATE IN ADVENTURE ACTIVITIES

24%



WHERE SHOULD I GET INFORMATION ABOUT ORGANISING A HOLIDAY

24%



WHAT/WHERE THE RECOMMENDED THINGS TO SEE AND DO ARE

23%



HOW SOPHISTICATED/WORLD-CLASS
THE MAIN CITIES ARE

23%

