

TOURISM NEW ZEALAND'S MARKET APPROACH

Our Purpose

Enrich Aotearoa New Zealand and all who visit.

- Tourism must enrich New Zealand and the wellbeing of New Zealanders – contributing more than what it takes.
- Tourism must create jobs, restore nature, enhance our heritage, build our national reputation and make us proud.

Our Role

To promote New Zealand as a visitor destination to key markets around the world. Tourism New Zealand's strategy is focused on driving year-round arrivals to support economic growth.

Market Approach

Tourism New Zealand (TNZ) focuses on shaping the visitor mix through activity across a diverse portfolio of markets.

Our markets are determined by factors including there being an existing or potential group of people actively considering New Zealand as a destination.

Active Considerers

These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.

About our Visitor Insights and Data

TNZ leverage a range of insight sources to support our marketing activity, including TNZ's Active Considerer Monitor, Statistics New Zealand's International Visitor Arrivals and MBIE's International Visitor Survey.

Mix of Markets

The mix of markets covered in our Market Snapshots include:

- Australia
- China
- United States
- Germany
- Japan
- United Kingdom
- India
- Singapore





GERMANYTRAVELLER INSIGHTS

ALL VISITORS

total exactly 100%

HOLIDAY VISITORS

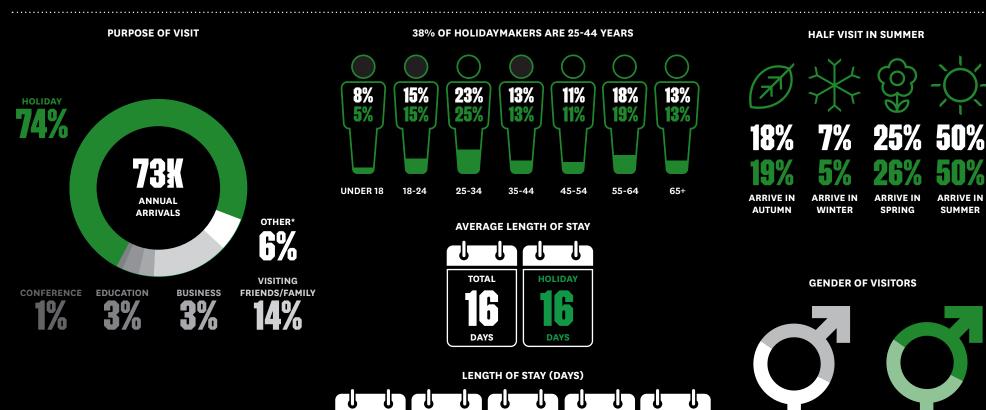
Source: Statistics NZ international Visitor Arrivals - Year ending May 2025

Due to rounding, the sum of individual group percentages may not

*Seasons: Winter 24, Spring 24, Summer 24/25, Autumn 25



Last year, 73,000 Germans visited New Zealand, with 74% arriving for holidays. Half came during summer, and holidaymakers stayed an average of 16 days. The gender split was even, and 38% were aged 55 or older. Most stayed 15-21 days, highlighting strong seasonal and long-stay travel preferences.



8-14 DAYS

15-21 DAYS

33%

35%

22+ DAYS

1-3 DAYS

10%

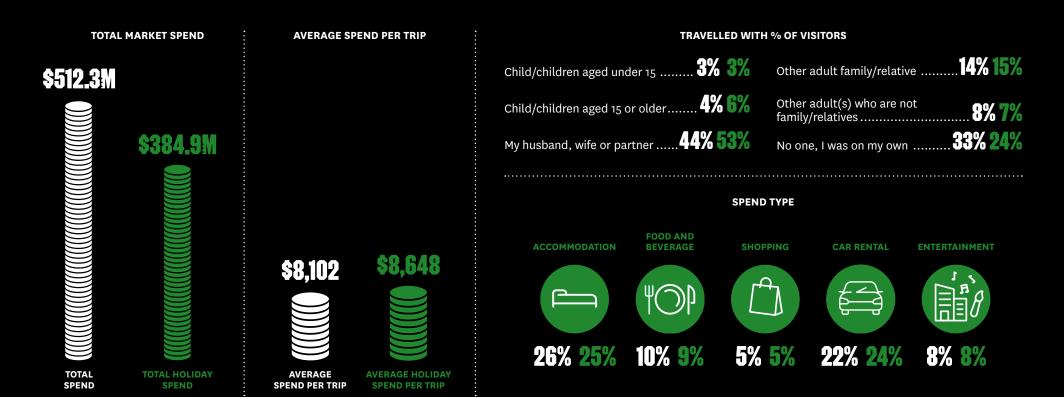
4-7 DAYS

FEMALE

GERMANY VISITOR SNAPSHOT



German visitors spent \$512.3 million in NZ, with \$384.9 million by holidaymakers. The average spend per trip was \$8,102, rising to \$8,648 for holidays. One quarter of spending was on accommodation, and visitors were more likely to travel with their significant other.



ALL VISITORS

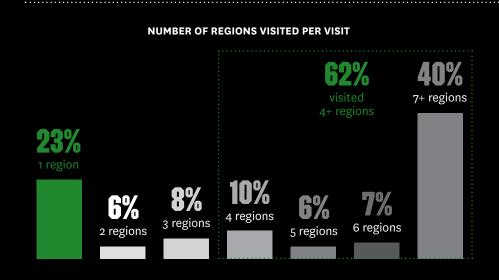


Source: MBIE, International Visitor Survey. Year ending March 2025

GERMANY HOLIDAY TRAVELLER INSIGHTS



Most German tourists visited the North Island (88%), while 68% explored the South Island, with 55% visiting both. Among them, 62% visited four or more regions. Auckland was the most popular destination, followed by Christchurch and Queenstown-Lakes District.





Source: MBIE, International Visitor Survey | Year ending March 2025 | Holiday Visitors NZ Stats - Holiday Arrivals (Port of Arrival)



HOLIDAY TRAVELLER INSIGHTS



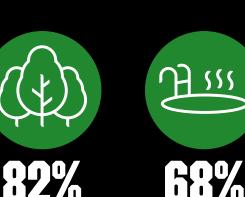
The most common activities or attractions visited by Germans were walks, hikes, or tramps followed by natural attractions like mountains, lakes, or forests and beaches. Cultural and geothermal experiences were also popular, with over half visiting geothermal parks, hot pools, glaciers, or places significant to Māori.

TOP ACTIVITIES ENJOYED BY GERMANS IN NEW ZEALAND

Went for a walk, hike, trek or tramp	91%
Other natural attraction (e.g. mountain, lake, river, forest, etc.)	88%
A beach	84%
A national park	82%
A geothermal park (hot mud and possibly geysers)	68%
A public museum or art gallery	62%
Hot pools	57 %
A glacier e.g. Fox, Franz Josef, Hooker Valley	56%
A place that is significant to Māori	55%



Visiting a national park







A geothermal park





Museum or art gallery

HOLIDAY TRAVELLER INSIGHTS



Most visitors from Germany opted for hotels or online-booked private accommodations. Paid camping grounds, free camping and Department of Conservation sites were also popular. Over 1 in 3 use the ferry to travel between the North and South Island and rental cars and taxis/shuttles were popular transport options among holidaymakers.

POPULAR ACCOMMODATION TYPES



Hotel



online (AirBnb etc)



House/apartment booked Paid camping ground/ holiday park



Free camping





Backpackers



Department of Conservation

Youth Hostel, YMCA, YWCA



Motel, motor inn or

serviced apartment

MODES OF TRANSPORT



Island and the South Island



The ferry between the North



Local bus service



Rental campervan/ motor-home



Rental car



Uber or other app based



Taxi/shuttle

Plane (within New Zealand)



Other boat or ship



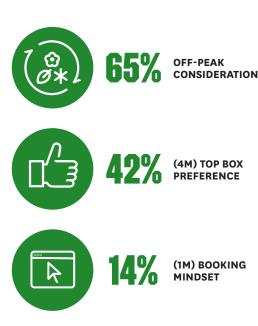
Bus service between towns/cities





New Zealand appeals to 58% of Germany's 18–74 online population — that's 30 million people. Of these, 15 million would seriously consider visiting, 13 million rank it in their top five destinations, and 9 million are willing to spend a realistic budget — representing a sizeable pool of Active Considerers.

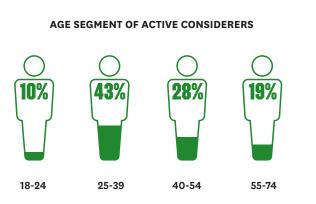
ONLINE POPULATION, 18-74 Y/O FIND NEW ZEALAND HIGHLY APPEALING AS A **HOLIDAY DESTINATION (58%)** WOULD SERIOUSLY CONSIDER VISITING IN THE NEXT **THREE YEARS (51%) NEW ZEALAND IS A PREFERRED (TOP 5) DESTINATION (88%) ACTIVE CONSIDERERS**

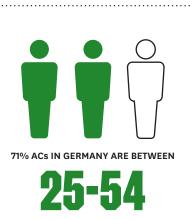


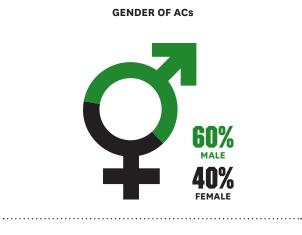
Active Considerers (ACs) are aged 18-74, have New Zealand as a preferred holiday destination in the next three years and Germans indicate they are willing to spend at least \in 2000 pp on a holiday to New Zealand.

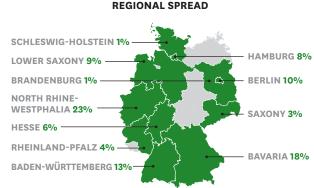


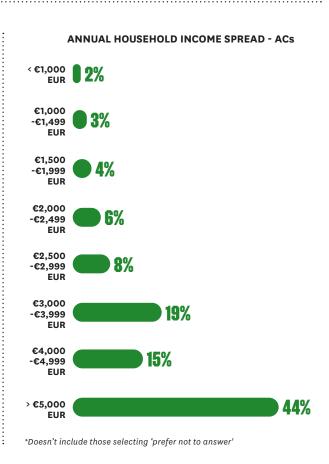
Active Considerers skew more towards those ages 25–39 years, with over 40% living in Bavaria and North Rhine-Westphalia and over 40% have a monthly household income of over €5,000.











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New Zealand is strongly associated with its spectacular natural scenery and unique experiences, with safety perceptions improving the most year-on-year (+2.4%).

BRAND ASSOCIATIONS



SPECTACULAR NATURAL LANDSCAPES AND SCENERY

77%



OFFERS EXPERIENCES THAT YOU CANNOT GET ANYWHERE ELSE

72%



THINKING ABOUT VISITING MAKES ME FEEL REALLY EXCITED

72%



I WOULD FEEL SAFE TRAVELLING AROUND THIS DESTINATION

71%



A PLACE YOU CAN ESCAPE FROM THE ORDINARY

70%



OFFERS A WIDE VARIETY OF OUTDOOR & ADVENTURE ACTIVITIES

70%



OFFERS OPPORTUNITIES TO EXPERIENCE LOCAL CULTURE

70%



OFFERS A WIDE VARIETY OF TOURIST EXPERIENCES

69%



THE LOCALS ARE FRIENDLY AND WELCOMING



The top reasons German Active Considerers want to visit New Zealand are to experience its beautiful landscapes and to get in touch with nature. While those seeking relaxation have seen a slight increase year-on-year, interest in cultural interaction, learning, and adventure has slightly declined.

REASONS TO VISIT NEW ZEALAND

TO GET IN TOUCH

WITH NATURE



TO EXPERIENCE BEAUTIFUL LANDSCAPES/SCENERY

54%



TO INTERACT WITH PEOPLE OF A DIFFERENT CULTURE OR LIFESTYLE

38%



TO LEARN & EXPLORE NEW THINGS

38%



TO FEEL RELAXED AND REFRESHED

TO ENJOY LOCAL FOOD AND

36%

BEVERAGES



TO TAKE A BREAK FROM THE ROUTINE, STRESSES AND PRESSURES OF EVERYDAY LIFE

34%



TO FEEL A SENSE OF ADVENTURE

33%



TO CREATE LASTING MEMORIES THROUGH PHOTOGRAPHY



Most travellers are interested in experiencing local cuisine, wildlife, and coastal areas, with over 85% expressing interest in these activities. Nature-based and cultural attractions like national parks, lakes, towns, and heritage sites also draw strong appeal.

ACTIVITIES SPARKING INTEREST AMONG THOSE INTENDING TO VISIT



TRYING LOCAL CUISINE

87%



BEACHES & COASTS

85%



WILDLIFE EXPERIENCES

85%



VISITING NATIONAL PARKS, NATURE RESERVES OR NATIVE FORESTS

83%



LAKES, RIVERS AND WATERFALLS

82%



EXPERIENCING LOCAL TOWNS

80%



HISTORICAL SITES AND HERITAGE SITES

80%



GEOTHERMAL SITES

79%



MOUNTAINS & ALPINE AREAS



German travellers considering New Zealand for their next holiday are most likely to be concerned about the long flight time, unpredictable weather, and how welcoming the locals are. Other notable concerns include the time of year for activities, safety of adventure sports, ease of travel, and where to find information about organising a holiday.

KNOWLEDGE GAPS FOR CHOOSING NEW ZEALAND AS A HOLIDAY



THE LENGTH OF TIME REQUIRED TO FLY TO NEW ZEALAND

37%



WHAT THE WEATHER IS LIKE

27%



HOW WELCOMING THE LOCALS ARE

27%



THE BEST TIME OF YEAR TO DO THE

26%



HOW SAFE IT IS TO PARTICIPATE
IN ADVENTURE ACTIVITIES

26%



HOW EASY IT IS TO TRAVEL

24%



WHERE SHOULD I GET INFORMATION ABOUT ORGANISING A HOLIDAY?

24%



HOW LONG IT TAKES TO TRAVEL BETWEEN THE MAIN ATTRACTIONS

23%



THE LENGTH OF TIME NEEDED TO EXPERIENCE NEW ZEALAND PROPERLY

