

TOURISM NEW ZEALAND'S MARKET APPROACH

Our Purpose

Enrich Aotearoa New Zealand and all who visit.

- Tourism must enrich New Zealand and the wellbeing of New Zealanders – contributing more than what it takes.
- Tourism must create jobs, restore nature, enhance our heritage, build our national reputation and make us proud.

Our Role

To promote New Zealand as a visitor destination to key markets around the world. Tourism New Zealand's strategy is focused on driving year-round arrivals to support economic growth.

Market Approach

Tourism New Zealand (TNZ) focuses on shaping the visitor mix through activity across a diverse portfolio of markets.

Our markets are determined by factors including there being an existing or potential group of people actively considering New Zealand as a destination.

Active Considerers

These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.

About our Visitor Insights and Data

TNZ leverage a range of insight sources to support our marketing activity, including TNZ's Active Considerer Monitor, Statistics New Zealand's International Visitor Arrivals and MBIE's International Visitor Survey.

Mix of Markets

The mix of markets covered in our Market Snapshots include:

- Australia
- China
- United States
- Germany
- Japan
- United Kingdom
- India
- Singapore

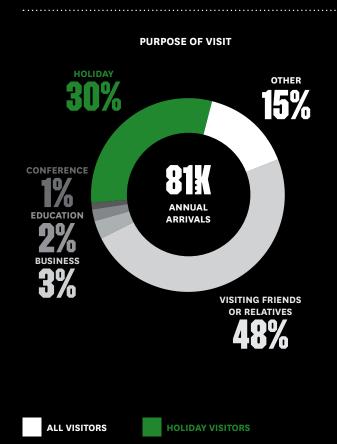


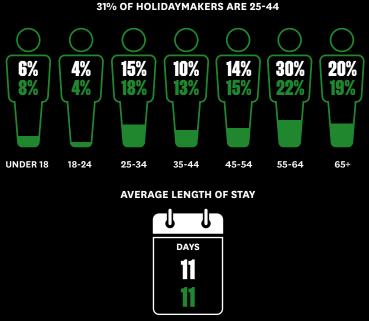


TRAVELLER INSIGHTS



Last year, 81,000 Indian visitors arrived in New Zealand, with 30% arriving for holidays. They stayed an average of 11 days, mostly across spring, summer, and autumn, with fewer visits in winter. The largest age group was 55+, and 63% stayed between 8 and 14 days. Visiting friends and family was the top travel purpose, followed by holidays.





8-14 DAYS

51%

15-21 DAYS

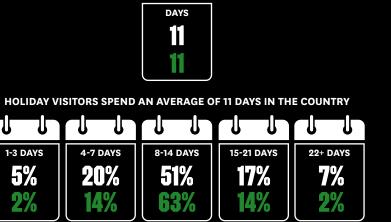
17%

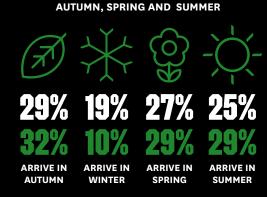
14%

1-3 DAYS

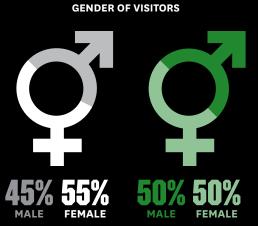
5%

4-7 DAYS





EVEN SEASONAL VISITATION DURING



Source: Statistics NZ international Visitor Arrivals - Year ending May 2025 *Seasons: Winter 24, Spring 24, Summer 24/25, Autumn 25 Due to rounding, the sum of individual group percentages may not total exactly 100%



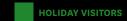


Indian visitors spent \$211.6 million in NZ, with \$67.4 million by holidaymakers. The average spend per trip was \$5,335, rising to \$5,402 for holidays. 21% of spending was on accommodation, and visitors were more likely to travel with their significant other.

TOTAL MARKET SPEND AVERAGE SPEND PER TRIP TRAVELLED WITH % OF VISITORS Child/children aged under 15 3% 8% **.. 8% 10%** Other adult family/relative Child/children aged 15 or older..... 12% 14% Other adult(s) who are not \$211.6M My husband, wife or partner 42% 64% **SPEND TYPE FOOD AND ACCOMMODATION BEVERAGE** SHOPPING **CAR RENTAL ENTERTAINMENT** \$5,335 9% 4% 10% 11% TOTAL **TOTAL HOLIDAY AVERAGE**



SPEND



SPEND PER TRIP

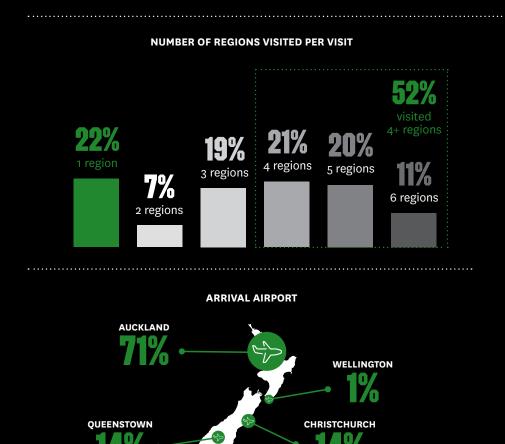
Source: MBIE, International Visitor Survey. Year ending March 2025

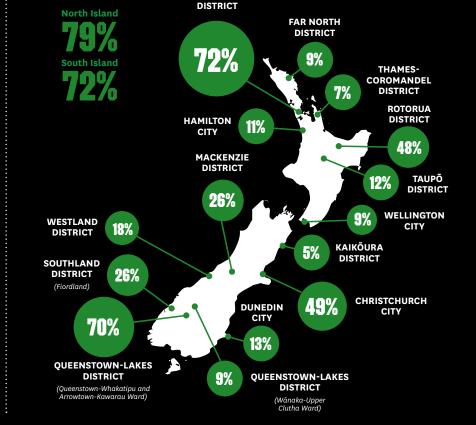




Most Indian visitors spent time in the North Island (79%) and a similarly high proportion visited the South Island (73%), with over half (52%) exploring both. Indian travellers tend to cover a wide area, with 52% visiting four or more regions. Popular destinations included Auckland, Queenstown-Lakes District, and Christchurch.

ISLANDS VISITATION





REGIONS VISITED PER VISIT

AUCKLAND

INDIA TRAVELLER INSIGHTS



Indian holidaymakers are strongly drawn to New Zealand's natural beauty, especially mountains, lakes, geothermal parks, beaches, and glow worm tours. Walking, hiking, as well as visits to gardens and museums also feature prominently in their travel activities.

TOP ACTIVITIES ENJOYED BY INDIAN VISITORS IN NEW ZEALAND



89% OTHER NATURAL ATTRACTION



74%WALK, HIKE, TREK OR TRAMP



72%A GEOTHERMAL PARK



68% A BEACH



56%
GLOW WORM TOUR



49%
GARDEN VISIT OR FLOWER SHOW



49% A NATIONAL PARK



46%
MUSEUMS OR ART GALLERIES



45%
WHALE WATCHING,
PENGUINS OR DOLPHINS

TRAVELLER INSIGHTS



Most holiday visitors from India opted for hotels or online-booked private accommodations. Motel/serviced apartments and luxury accommodation was also popular. Rental cars were the most popular transport option among holidaymakers.

POPULAR ACCOMMODATION TYPES





With family or friends



Free camping in tent, caravan or motorhome



House/Apartment booked online (AirBnb etc)



Accommodation



Other e.g. campervan, holiday park



Motel, Motor Inn or Serviced Apartment



Bed & Breakfast



Farm-stay or Home-stay

MODES OF TRANSPORT



Rental car



Uber or other app based



Local bus service



Tour bus



Taxi/shuttle



Car or van owned by you/ family/friend(s)/company



Plane (within New Zealand)



Other boat or ship



Scenic trains

OUR FUTURE TRAYELLERS

Our Active Considerers

They are Tourism New Zealand's marketing audiences. These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.

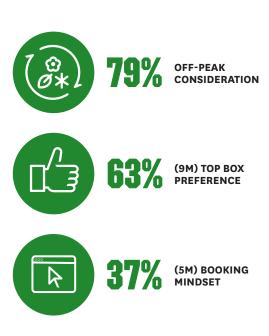






There are around 14 million Active Considerers in India*, with about 9 million identifying New Zealand as their top destination choice.

ONLINE POPULATION, 18-74 Y/O FIND NEW ZEALAND HIGHLY APPEALING AS A **HOLIDAY DESTINATION (77%)** WOULD SERIOUSLY CONSIDER VISITING IN THE NEXT THREE YEARS (87%) **NEW ZEALAND IS A PREFERRED (TOP 5) DESTINATION (95%) ACTIVE CONSIDERERS**

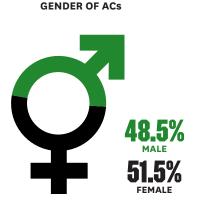


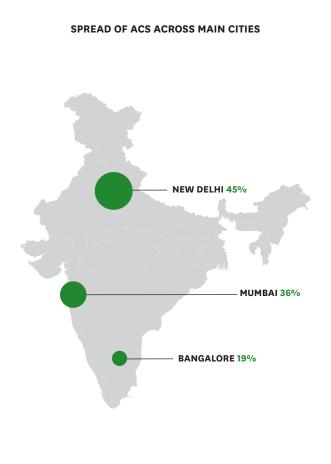


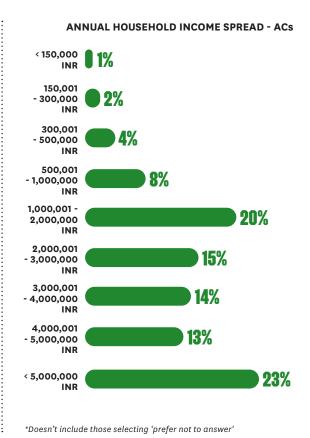


Active Considerers are predominantly aged 25-54, with more than 1 in 5 reporting an annual household income above INR 5M

MOST ACS ARE CONCENTRATED IN THE 25-54 AGE BRACKET (80%+) 6% 47% 35% 12% 18-24 25-39 40-54 55-74











Most Indian Active Considerers associate New Zealand with spectacular natural scenery, a clean environment, and feeling safe and ideal for family holidays. It is also viewed as offering a wide range of experiences and activities, ease of travel, and a sense of excitement and escape.

BRAND ASSOCIATIONS



SPECTACULAR NATURAL LANDSCAPES AND SCENERY

78%



THE ENVIRONMENT THERE IS CLEAN AND UNPOLLUTED

78%



IDEAL FOR A FAMILY HOLIDAY

77%



I WOULD FEEL SAFE TRAVELLING AROUND THIS DESTINATION

77%



IT IS EASY TO TRAVEL AROUND TO SEE AND DO THINGS

75%



OFFERS A WIDE VARIETY OF OUTDOOR & ADVENTURE ACTIVITIES

75%



OFFERS A WIDE VARIETY OF TOURIST EXPERIENCES

75%



THINKING ABOUT VISITING MAKES ME FEEL REALLY EXCITED

75%



A PLACE YOU CAN ESCAPE THE ORDINARY

75%





New Zealand's beautiful landscapes, nature, enjoyment, and relaxation are key reasons to visit. Additionally, Indian visitors seek to learn new things, take a break, and create lasting memories through photography, among other experiences.

REASONS TO VISIT NEW ZEALAND



TO EXPERIENCE BEAUTIFUL LANDSCAPES/SCENERY

59%



TO HAVE FUN & ENJOY MYSELF

53%



TO GET IN TOUCH WITH NATURE

52%



TO FEEL RELAXED AND REFRESHED

51%



TO FEEL A SENSE OF ADVENTURE

46%



TO LEARN & EXPLORE NEW THINGS

46%



TO TAKE A BREAK FROM THE ROUTINE, STRESSES AND PRESSURES OF EVERYDAY LIFE

44%



TO CREATE LASTING MEMORIES THROUGH PHOTOGRAPHY

41%



TO INTERACT WITH PEOPLE OF A DIFFERENT CULTURE OR LIFESTYLE

11%





The top activities of interest include lakes, rivers, waterfalls, local cuisine, beaches, and wildlife experiences, each attracting 90% of respondents. Other popular interests include mountains, local towns, national parks, and heritage sites.

ACTIVITIES SPARKING INTEREST AMONG THOSE INTENDING TO VISIT



LAKES, RIVERS & WATERFALLS

90%



TRYING LOCAL CUISINE

90%



BEACHES & COASTS

90%



SHOPPING FOR LOCAL ARTS & CRAFTS

90%



WILDLIFE EXPERIENCES

90%



MOUNTAINS & ALPINE AREAS

89%



EXPERIENCING LOCAL TOWNS

88%



VISITING NATIONAL PARKS

87%



VISITING HISTORICAL SITES

B7%





Indian Active Considerers want more information on travel times between attractions, the best times to visit for activities, the quality and variety of food and beverages, and flight duration.

KNOWLEDGE GAPS FOR CHOOSING NEW ZEALAND AS A HOLIDAY



HOW LONG IT TAKES TO TRAVEL BETWEEN THE MAIN ATTRACTIONS

49%



WHAT TIME OF YEAR IS BEST TO DO THE THINGS I WANT TO

47%



THE RANGE OF QUALITY FOOD AND BEVERAGE OPTIONS

44%



THE LENGTH OF TIME REQUIRED TO FLY TO NEW ZEALAND

43%



WHERE I SHOULD GET INFORMATION ABOUT ORGANISING A HOLIDAY

42%



HOW WELCOMING THE LOCALS ARE

42%



WHAT/WHERE THE RECOMMENDED THINGS TO SEE AND DO ARE

42%



WHETHER THERE IS A BROAD ENOUGH VARIETY OF THINGS TO SEE AND DO

41%



HOW EASY IT IS TO TRAVEL AROUND

41%

