

TOURISM NEW ZEALAND'S MARKET APPROACH

Our Purpose

Enrich Aotearoa New Zealand and all who visit.

- Tourism must enrich New Zealand and the wellbeing of New Zealanders – contributing more than what it takes.
- Tourism must create jobs, restore nature, enhance our heritage, build our national reputation and make us proud.

Our Role

To promote New Zealand as a visitor destination to key markets around the world. Tourism New Zealand's strategy is focused on driving year-round arrivals to support economic growth.

Market Approach

Tourism New Zealand (TNZ) focuses on shaping the visitor mix through activity across a diverse portfolio of markets.

Our markets are determined by factors including there being an existing or potential group of people actively considering New Zealand as a destination.

Active Considerers

These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.

About our Visitor Insights and Data

TNZ leverage a range of insight sources to support our marketing activity, including TNZ's Active Considerer Monitor, Statistics New Zealand's International Visitor Arrivals and MBIE's International Visitor Survey.

Mix of Markets

The mix of markets covered in our Market Snapshots include:

- Australia
- China
- United States
- Germany
- Japan
- United Kingdom
- India
- Singapore



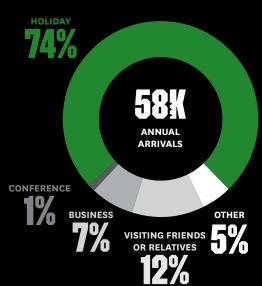


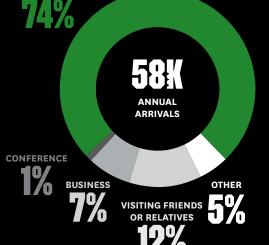
SINGAPORE **TRAVELLER INSIGHTS**



Last year, 58,000 Singaporeans visited New Zealand, with 74% arriving for holidays. Most holidaymakers were aged 25-44 and stayed an average of 11 days, with summer and spring being the peak seasons. A majority (65%) stayed between 8 and 14 days, indicating a preference for mid-length trips.

PURPOSE OF VISIT

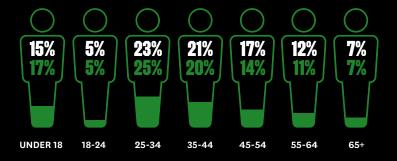




ALL VISITORS HOLIDAY VISITORS

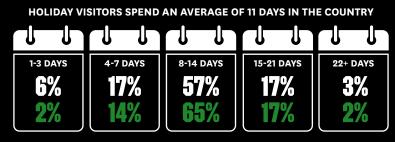
Source: Statistics NZ international Visitor Arrivals - Year ending May 2025 *Seasons: Winter 24, Spring 24, Summer 24/25, Autumn 25 Due to rounding, the sum of individual group percentages may not total exactly 100%

45% OF HOLIDAY MAKERS ARE 25-44

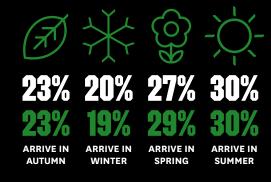


AVERAGE LENGTH OF STAY

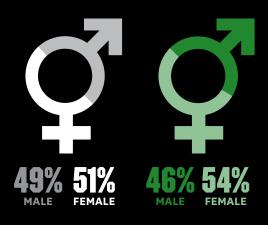




EVEN SEASONAL VISITATION PEAKS IN SUMMER



GENDER OF VISITORS



SINGAPORE VISITOR SNAPSHOT

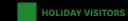


Singaporean visitors spent \$372.7 million in NZ, with \$267.9 million by holidaymakers. The average spend per trip was \$4,597, rising to \$4,986 for holidays. About one third of spending was on accommodation, and visitors were more likely to travel with their significant other.

TOTAL MARKET SPEND AVERAGE SPEND PER TRIP TRAVELLED WITH % OF VISITORS Child/children aged under 15 17% 20% Other adult family/relative24% 30% Child/children aged 15 or older......... 7% Other adult(s) who are not No one, I was on my own 17% 7% My husband, wife or partner 49% 63% \$372.7M \$267.9M **SPEND TYPE** \$4,597 **FOOD AND ACCOMMODATION BEVERAGE** SHOPPING **CAR RENTAL ENTERTAINMENT** 9% 9% **15% 17%** 30% 29% 8% 9% TOTAL **TOTAL HOLIDAY AVERAGE HOLIDAY**



SPEND



SPEND PER TRIP

SPEND PER TRIP

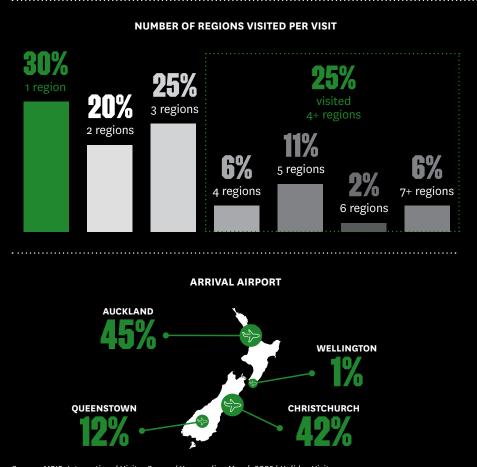
Source: MBIE, International Visitor Survey. Year ending March 2025

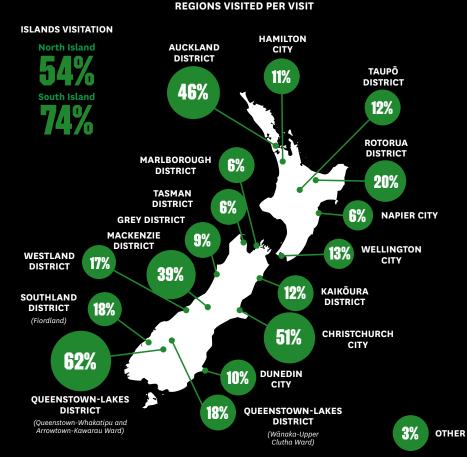
SPEND

SINGAPORE **TRAVELLER INSIGHTS**



Singaporean holidaymakers favour the South Island (74%), while 54% visit the North Island, and 28% visit both. While 30% visit only one region, around a quarter explore four or more. The most popular destinations are Queenstown-Lakes District, Christchurch, and Auckland.





SINGAPORE TRAVELLER INSIGHTS



Singaporean travellers in New Zealand are drawn to its natural beauty, with mountains, lakes, hiking trails, and national parks topping their list. Beyond nature, they're drawn to farms/orchards, a film location, tour or experience and experience geothermal sights.

TOP ACTIVITIES ENJOYED BY SINGAPOREANS IN NEW ZEALAND



90%
OTHER NATURAL ATTRACTION



90% WALK, HIKE, TREK OR TRAMP



56%A NATIONAL PARK



51% A BEACH



41% A GLACIER



36%
MUSEUMS OR ART GALLERIES



35% FARM OR ORCHARD



35%
A FILM LOCATION, TOUR OR EXPERIENCE



29% A GEOTHERMAL PARK

SINGAPORE TRAVELLER INSIGHTS



Most visitors from Singapore opted for online-booked private accommodations, followed by hotels. Rental cars were the most popular transport options among holidaymakers.

POPULAR ACCOMMODATION TYPES



House/Apartment booked online (AirBnb etc)



Luxury Accommodation



With family or friends



54% Hotel



Holiday park
(tent, cabin or campervan)



5%
Youth Hostel,
YMCA, YWCA



Motel, Motor Inn or Serviced Apartment



House/flat that you paid some rent for



4%Backpackers

MODES OF TRANSPORT



63% Rental car



Plane (within New Zealand)



Other boat or ship



Uber or other app based



Tour bus



Ferry between North and South Island



20%
Taxi/shuttle



Local bus service



9%Other ferry

OUR FUTURE TRAVELLERS

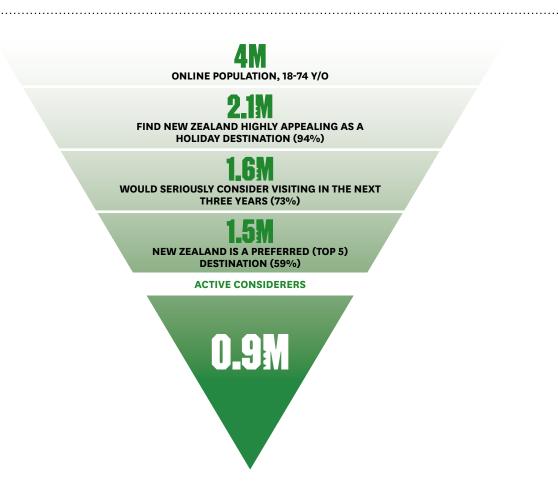
Our Active Considerers

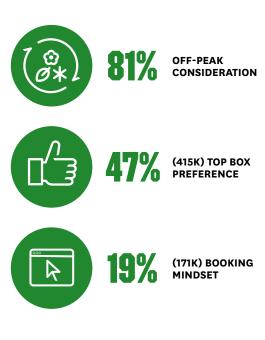
They are Tourism New Zealand's marketing audiences. These people are aged 18-74, find New Zealand highly appealing, have New Zealand as a preferred holiday destination within the next three years and a realistic budget for their trip.





New Zealand appeals to 59% of Singapore's online population aged 18-74 — that's 2.1 million people. Of these, 1.6 million would seriously consider visiting, 1.5 million rank it in their top five destinations, and 0.9 million are willing to spend a realistic budget — representing a sizeable pool of active considerers.

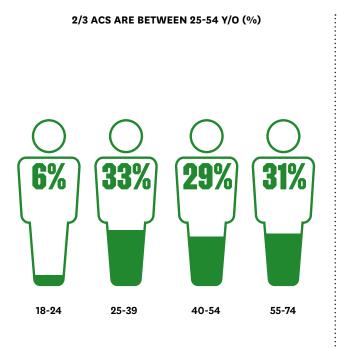


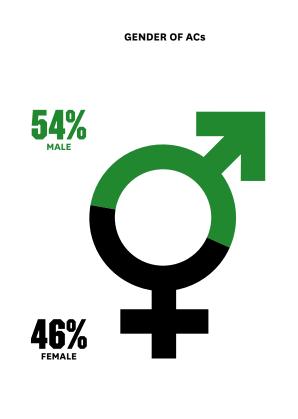


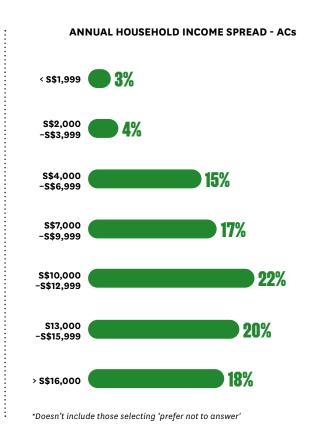
Active Considerers (ACs) are aged 18-74, have New Zealand as a preferred holiday destination in the next three years and Singaporeans indicate they are willing to spend at least \$\$2500 pp on a holiday to New Zealand Source: Active Considerer Monitor data 6-month period ending June 2025



Active Considerers are evenly spread across the 25 to 74 age range, with nearly 1 in 5 reporting a household income of over S\$16,000 per month.







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New Zealand is strongly associated with stunning natural scenery, diverse outdoor and tourist activities, and a clean, safe, and refreshing environment. It is also seen as an exciting, family-friendly destination offering wildlife experiences and an escape from the ordinary.

BRAND ASSOCIATIONS



SPECTACULAR NATURAL LANDSCAPES AND SCENERY

78%



OFFERS A WIDE VARIETY OF OUTDOOR & ADVENTURE ACTIVITIES

75%



OFFERS A WIDE VARIETY OF TOURIST EXPERIENCES

73%



IDEAL TO RELAX AND REFRESH

73%



THE ENVIRONMENT THERE
IS CLEAN AND UNPOLLUTED

72%



HAS AMAZING WILDLIFE EXPERIENCES

72%



IDEAL FOR A FAMILY HOLIDAY

72%



A PLACE YOU CAN ESCAPE FROM THE ORDINARY

71%



I WOULD FEEL SAFE TRAVELLING AROUND THIS DESTINATION



Travellers are most drawn to New Zealand for its beautiful landscapes (53%), the opportunity to relax (52%), and to connect with nature (43%). Other key motivations include escaping daily stress, having fun, and exploring new experiences.

REASONS TO VISIT NEW ZEALAND



TO EXPERIENCE BEAUTIFUL LANDSCAPES/SCENERY

53%



TO FEEL RELAXED AND REFRESHED

52%



TO GET IN TOUCH WITH NATURE

43%



TO TAKE A BREAK FROM THE ROUTINE, STRESSES AND PRESSURES OF EVERYDAY LIFE

43%



TO HAVE FUN & ENJOY MYSELF

41%



TO LEARN AND EXPLORE NEW THINGS

36%



TO ENJOY LOCAL FOOD AND BEVERAGES

31%



TO FEEL A SENSE OF ADVENTURE

27%



TO CREATE LASTING MEMORIES THROUGH PHOTOGRAPHY



The top activities people are most interested in are trying local cuisine and visiting beaches and coasts (both 86%), followed closely by nature-related and cultural experiences such as national parks, cities, and heritage sites.

ACTIVITIES SPARKING INTEREST AMONG THOSE INTENDING TO VISIT



TRYING LOCAL CUISINE

86%



BEACHES & COASTS

86%



VISITING NATIONAL PARKS, NATURE RESERVES OR FORESTS

84%



LAKES, RIVERS AND WATERFALLS

B4%



EXPLORING MAIN CITIES

84%



HISTORICAL SITES
AND HERITAGE SITES

84%



SCENIC TRAIN TRIP

83%



EXPERIENCING LOCAL TOWNS

83%



MOUNTAINS & ALPINE AREAS



Top concerns for choosing New Zealand as a holiday destination include ease of travel within the country (44%), the time it takes to travel between main attractions (40%), and weather conditions (39%). Other notable worries involve seasonal timing, safety, and travel duration.

KNOWLEDGE GAPS FOR CHOOSING NEW ZEALAND AS A HOLIDAY



HOW EASY IT IS TO TRAVEL AROUND

44%



HOW LONG IT TAKES TO TRAVEL
BETWEEN THE MAIN ATTRACTIONS

40%



WHAT THE WEATHER IS LIKE

39%



WHAT TIME OF YEAR IS BEST TO DO THE ACTIVITIES I WANT TO

35%



HOW SAFE IT IS FROM CRIME

34%



THE LENGTH OF TIME REQUIRED TO FLY TO NEW ZEALAND

33%



WHAT/WHERE THE RECOMMENDED THINGS TO SEE AND DO ARE

32%



HOW SAFE IT IS TO PARTICIPATE IN ADVENTURE ACTIVITIES

31%



THE QUALITY AND VARIETY OF FOOD AND BEVERAGE OPTIONS

